

Terms and Conditions

Accommodation

Accommodation at the premises known as La Grange Mirabelle is offered for holiday rental subject to confirmation by G and K Doney (the owners) to the renter (the client).

On Arrival

Accommodation will be available from 16.00 hrs (4pm) on the day of arrival. Access to the accommodation before 16.00 hrs may be possible if circumstances allow, but only by prior arrangement and in agreement with the owners.

On Departure

The client must vacate their accommodation by 10.00 hrs (10am) on the last day of their stay to ensure we can provide a guaranteed high level of cleanliness for guests due to arrive later the same day.

Rental Periods

The accommodation is rented out on a weekly basis from Saturday at 16.00 hours through until 10.00 hours on the following Saturday unless by prior arrangement with the owners.

Payments

A 35% deposit and the completed booking form is required to secure the reservation and is due immediately upon making the booking. The balance payment and damage deposit (see paragraph headed Damage Deposit) is due 8 weeks prior to commencement of the rental period. If payment is not received by the due date, the owner reserves the right to give notice in writing that the reservation is cancelled. Reservations made within 8 weeks of the start of the rental period require full payment at the time of booking.

Cleaning

The client is responsible for the cleaning during their stay and is asked to leave the accommodation in a clean and tidy condition on their departure. A charge of £50 will be deducted from your damage deposit should there be a need to spend more than the allocated time to return the accommodation to the original letting condition.

Damage Deposit

A damage deposit of £200 or 300 euros is required to accompany the final payment and will be held against damage. However, the sum reserved by this clause shall not limit the clients' responsibility to the owner. A full refund will be issued within 10 days of the end of your holiday, providing the accommodation and its contents are intact and undamaged.

Insurance

The client is strongly advised to ensure all persons staying at the accommodation should have adequate insurance cover. Insurance should be a comprehensive travel insurance to include cancellation cover, which may entitle you to recover personal effects, medical cover and public liability.

The use of the pool and or any other facilities and equipment on the premises is entirely at the clients own risk and children must be supervised at all times.

Liabilities

The owner is not liable for any temporary defects or stoppage by public services to the property, nor any loss, damage or injury as a result of adverse weather or any other matter beyond the owners' control. In the event of substantial damage to the property before the start of your holiday, the owners will refund all sums paid within seven days of notification of cancellation. Under no circumstances shall the owners' liability exceed the amount paid for the rental.

The rental property including the furniture and other contents are to be treated with care. The client is held responsible for the actions of other people, including any guests or visitors they might have, within the accommodation. The client is liable for any damaged goods, damage to the property or damage to anything else related to the property (eg: boat, car) whether caused by themselves or their accompanying guests or visitors.

Please note that the owners do not take any responsibility for any injuries whatsoever and however caused with regard to the use of the swimming pool. Children should, at all times, be supervised by a responsible adult. As the head of your party you are deemed to be wholly and exclusively responsible for any member of your party whilst at the property and specifically when the pool is being used. You are expected to have read the rules for the pool and any notices appertaining to its use and to have made these clear to each member of your party, particularly those with small children.

Additional guests / Visitors

Under no circumstances are any additional guests, not stipulated on the original booking form, allowed to stay within the accommodation. Visitors of the client are not allowed on the premises or to use any of the facilities unless agreed by prior arrangement in writing between the owner and the client.

Cancellations

All cancellations must be confirmed in writing. Bookings can be transferred to other parties upon written agreement with the owner. The owner will always endeavour to re-let cancelled weeks and, if successful, monies will be refunded less the deposit which is non-refundable. Full refunds will not be given if cancellations are within 45 days of the arrival date. Should

the owners have to cancel your holiday for any reason whatsoever, the owners will endeavour to transfer your booking to an alternative equivalent property, if available, or will refund all monies paid.

Maintenance

The owners reserve the right to carry out normal maintenance at reasonable times, which may include gardening, cleaning work, swimming pool maintenance etc. The pool is shared with the owners. Under no circumstances should tenants touch or interfere with any pool technical equipment. The owners reserve the right to take any relevant action, including immediate termination of the tenancy, if any property including the swimming pool and its grounds are abused or misused.

Advertising

Whilst the owners have made every possible effort to ensure that the details contained on the website and in any further marketing material, are accurate, the house may be altered, facilities changed or withdrawn from letting altogether. The property is assumed to be as represented on the website and in a good rental state unless informed to the contrary.

Linen

Bed linen and towels are provided and a weekly linen change provided for bookings of 2 or more weeks.

Pets & Smoking

Out of consideration for other clients, no pets of any kind are allowed and smoking is not permitted within the accommodation.

General

The client agrees to be a considerate tenant and take good care of the property and facilities provided. The client agrees to report to the owner, without delay, any breakages or defects of equipment or appliances to enable swift and efficient repair or replacement. The owner is not liable for any fault or temporary breakdown of any of the appliances or services available at the accommodation or within the grounds. The owner will endeavour to rectify any problem at their earliest convenience. The client agrees to be considerate to others and will not create undue noise or disturbance or act in any way which may affect the enjoyment of others.